


<b>Search Notes</b>  	<b>Application/Control No.</b>  10828397	<b>Applicant(s)/Patent Under Reexamination</b>  BURG, FREDERICK MURRAY
	<b>Examiner</b>  LISA HASHEM	<b>Art Unit</b>  2614

### SEARCHED

Class	Subclass	Date	Examiner
709	206.207	3-30-09	LH
379	70.88.23.207.08	3-30-09	LH

### SEARCH NOTES

Search Notes	Date	Examiner
Updated East search: Keywords: Instant messaging; call/service/customer center; future callback; prior art from application: 10/234617 (prior art cited by Applicant in IDS)	3-30-09	LH

### INTERFERENCE SEARCH

Class	Subclass	Date	Examiner

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Examiner, Art Unit 2614